

## Curbside Yard Waste Recycling Service

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Dear Friends,

The COVID-19 pandemic is affecting every single one of us. This is a challenging time for people and businesses around the globe. While many of us are feeling uncertainty in our lives, we have every confidence that we'll rise to the challenges this crisis presents and come out stronger on the other side.

As a designated essential service provider, be assured we will continue to provide the same level of quality service you have always received from our staff.

The health and safety of our employees remains a top priority and we are complying with all local, state, and federal government requirements for social distancing. To provide our employees the safest possible working environment we are implementing the following procedures:

In order to minimize contact we have slightly modified our hours of operation to reduce the number of staff that will be together at the same time. We have also modified our routes and our collection procedures to minimize contact between employees.

We will continue to collect all customers at this time, you may experience some delays in the schedule due to daily changes in staff availability.

We ask that you still put your items at the curb by 7:00 a.m. Trash or other recycling **should not** be mixed with your yard waste. **All yard waste should be inside bags and with the tops closed.** 

As our office staff has been significantly reduced, we recommend that you direct your general questions via email to <a href="mailto:office@compostconnection.com">office@compostconnection.com</a>. Be sure to include your address and contact information so the office may contact you back as quickly as possible. We are also staffing the phone lines but as we are entering our busiest time of the year, we are recommending email for general questions and the telephone for immediate concerns. Please check our website <a href="www.compostconnection.com">www.compostconnection.com</a> for any significant changes and all current information.

Our country has been through hard times in the past and we fully expect Americans to once again band together as one group to weather this storm. We appreciate your continued support of our company and thank you for your business.

Stay Healthy - Be Safe,

**Your Compost Connection Team**