# **Pickup Guidelines**

To make sure you receive the best possible services please follow these guidelines.

We only pickup natural waste including grass, leaves, tree limbs, flowers, garden plants, walnuts, apples, Christmas trees etc. We cannot pickup any trash or construction materials. If bags contain trash, multiple bags or foreign material they will be left at the curb. We do not collect animal waste.

Always have your bags at the curb by 7:00 a.m. Bags not at the curb, behind cars, bushes etc. will be left. Bags must be accessible directly from the street. Bags are not intentionally missed, so please contact the office by noon the following day to be considered as a miss.

Maximum item weight is 50 pounds. All bags must be securely closed.

Brush/branches must be tied into bundles 18"x36" long. Tie securely with rope or twine - not wire. Maximum log size is 6" in diameter. Mark items with thorns for driver safety. Christmas Trees are the only items that do not require bundling. Please cut Christmas trees over 6' in length in half. Small cardboard boxes may be used provided they are no larger than the size and weight limits. We suggest boxes for fruits, small brush, wood or items that would easily break a paper bag during removal

For additional information see our Frequently Asked Questions on our website at www.compostconnection.com or call the office at 816-761-8300.

Thank you for choosing Compost Connection as your yard waste collection service!

Phone: 816-761-8300 Email: orders@compostconnection.com

REFER A FRIEND & **EARN A FREE MONTH EXTENSION** 

# Waste Recycling Service **Sompost Connection, Inc.**

COMPOST CONNECTION

COLLECTING **NATURES RUBBISH** 

Program Guidelines & Pickup Schedule

# Your Pickup Day is

See outside of envelope or your email confirmation if no day is written above. If there is a WC after your day we ask that you call the day prior by 2:00 to schedule your pickup



Compost Connection 12000 Cartwright Lane Grandview, MO. 64030 www.compostconnection.com

816-761-8300

PL6-17

## **Deluxe 6/12 Annual Program**

This program has a maximum of 6 items each scheduled pickup week April thru October and 12 maximum each scheduled week November thru March. Paper or plastic lawn bags are accepted for grass and leaves, brush must be bundled in 18"x36" bundles and tied with rope or twine OR placed in a paper bag OR cardboard box. Can or barrels will not be accepted. We cannot accept bags containing multiple bags, trash or material besides vard waste. Please close bags securely. Do not tape paper bags closed with plastic or duct tape. Sticks or rose cuttings are not to be packaged in plastic bags - please bundle or use paper bags or small boxes.

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If you have over the weekly limit you can purchase over limit stickers 10 for \$10 for additional items or save them for the next pickup date.

Only one house per service agreement. If you are found sharing your service will be cancelled without a refund.

Service starts when you sign up and continues for one year. You will receive an invoice approximately 30 days before your service expires.

#### Office Information

Office hours are 8:00 to 3:00 Monday through Friday. We have an answering machine for evenings, weekends and off weeks. Please leave your name, address and phone number and your call will be returned as quickly as possible.

### **Compost Connection**

12000 Cartwright Lane Grandview, MO. 64030 www.compostconnection.com

816-761-8300

#### 2018-2019 Collection Schedule No pickup on days show in gray

We run a day late after Memorial Day, July 4th, Labor Day & Thanksgiving

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